MUKESH C. SHA. et al.

Application No.: 09/010,408

Page 2

raster information, including digitized data about a first selected segment of interest;

vector information, including intelligent data about a second selected segment of interest; and

a computer operably coupled to access the mobile position, raster, and vector information, configured to provide interrelated position data regarding at least one of the plurality of mobile units.

- 22. The database system of claim 21 coupled to a fleet management system configured to operate a fleet of the plurality of mobile units.
- 23. The database system of claim 21 coupled to a wireless communication server configured to communicate with the plurality of mobile units.
- 24. The database system of claim 23 wherein the wireless communication server is configured to use a two-way messaging device for communicating to one of the plurality of mobile units.
- 25. The database system of claim 21 coupled to a maintenance system configured to provide information regarding an appropriate action.
- 26. The database system of claim 25 wherein the appropriate action includes system maintenance.
- 27. The database system of claim 21 coupled to a routing system configured to select an appropriate route for a selected one of the mobile units.
- 28. The database system of claim 27 wherein the routing system utilizes routes from a list comprising a fixed route, scheduled route, and optimized route.
- 29. The database system of claim 27 wherein the selected route includes street data from the vector information.
- 30. The database system of claim 21 coupled to a dispatch management system configured to manage the computer aided dispatching.
- 31. The database system of claim 21 further including order data from customers, the order data having a portion being transferred from a data acquisition device coupled to a radio in one of the plurality of mobile units.

MUKESH C. SnA. et al. Application No.: 09/010,408 Page 3

- 32. The database system of claim 21 further including a display operably couple to the computer, the display comprising a first and a second display segments, the first display segment comprising a digitized representation of a raster map retrieved from the raster information and a plurality of user locatable marks, each of the plurality of user locatable marks representing of one of the plurality of mobile units at a mobile unit position, the second display segment comprising vector text data retrieved from the vector information for at least one of said plurality of mobile units.
- 33. The database system of claim 32 wherein the mobile unit position is for a predetermined time period.
- 34. The database system of claim 32 wherein each of the user locatable marks is an icon.
- 35. The database system of claim 32 wherein the first and second display segments are simultaneously displayed.
- 36. The database system of claim 21 wherein each of the plurality of mobile units comprises a navigation tracking device, the navigational tracking device including a microprocessor operably coupled to a global positioning system (GPS) navigational sensor and a mobile radio modem operably coupled to the microprocessor.
- 37. The database system of claim 21 wherein the position data includes a first value and a second value, the first value being a latitude position and the second value being a longitude position.
- 38. The database system of claim 21 wherein the vector information includes a street name.
- 39. The database system of claim 21 wherein the vector information includes a block number.
- 40. The database system of claim 21 wherein the vector information includes a major street cross-section.
- 41. A database system for computer aided dispatching comprising: mobile position information, including position data about a plurality of mobile units;

raster information, including digitized data about a first selected segment of interest;

MUKESH C. SHA. et al. Application No.: 09/010,408 Page 4

vector information, including intelligent data about a second selected segment of interest;

- a computer operably coupled to access the mobile position, raster, and vector information, configured to provide interrelated position data regarding at least one of the plurality of mobile units;
- a fleet management system operable coupled to the mobile position, raster, and vector information, configured to operate a fleet of the plurality of mobile units; and
- a dispatch management system operable coupled to the mobile position, raster, and vector information, configured to manage the computer aided dispatching.
- 42. The database system of claim 41 coupled to a routing system configured to select an appropriate route for a selected one of the mobile units.
- --43. (New) A database system for computer aided dispatching comprising:

mobile position information, including position data about a plurality of mobile units;

vector information, including intelligent data about a second selected segment of interest;

a computer operably coupled to access the mobile position and vector information, configured to provide interrelated position data regarding at least one of the plurality of mobile units; and

a fleet management system operably coupled to the computer, configured to operate a fleet of the plurality of mobile units.

- 44. (New) The database system of claim 43 coupled to a wireless communication server configured to communicate with the plurality of mobile units.
- 45. (New) The database system of claim 44 wherein the wireless communication server is configured to use a two-way messaging device for communicating to one of the plurality of mobile units.

Cht.

PATENT

MUKESH C. SHAH et al. Application No.: 09/010,408 Page 5

46. (New) The database system of claim 43 coupled to a maintenance system configured to provide information regarding an appropriate action.

47. (New) The database system of claim 46 wherein the appropriate action includes system maintenance.

48. (New) The database system of claim 43 coupled to a routing system configured to select an appropriate route for a selected one of the mobile units.

(New) The database system of claim 48 wherein the routing system utilizes routes from a list comprising a fixed route, scheduled route, and optimized route.

50. (New) The database system of claim 48 wherein the selected route includes street data from the vector information.

51. (New) The database system of claim 43 coupled to a dispatch management system configured to manage the computer aided dispatching.

52. (New) The database system of claim 43 further including order data from customers, the order data having a portion being transferred from a data acquisition device coupled to a radio in one of the plurality of mobile units.

53. (New) The database system of claim 43 wherein each of the plurality of mobile units comprises a navigation tracking device, the navigational tracking device including a microprocessor operably coupled to a global positioning system (GPS) navigational sensor and a mobile radio modem operably coupled to the microprocessor.--

Child.